



FEMA

September 29, 2017

WV GIS Technical Center  
WVU Department of Geology & Geography  
330 Brooks Hall  
P.O. Box 6300  
Morgantown, WV 26506

Dear Doctors Elmes and Harris:

Subject: Letter of Appreciation for Support to FEMA-4331-DR-WV

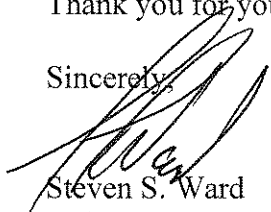
I want to personally thank you and your colleagues at the West Virginia GIS Technical Center for the outstanding support your website <https://www.mapwv.gov/flood/map/> provided to the Individual Assistance Program as part of the Federal Emergency Management Agency (FEMA) response to July's Severe Storms and Flooding in northern West Virginia.

Our IA teams were able to match Preliminary Damage Assessment (PDA), 911 addresses, and registration data sets to your parcel data to ensure all impacted individuals and families were contacted by our Disaster Survivor Assistance Teams and registered for assistance. Once registered, we were able to assist in resolving a myriad of issues, including property ownership and property mapping location.

My staff remarked the website was easy to navigate, and the ultimate compliment, "it got the job done". We were able to respond more quickly to the needs of the survivors in a more timely manner. Your support to the whole community partnership has allowed the FEMA team to support the residents of West Virginia efficiently and effectively. We are fortunate to have you as a team partner. Your dedication is much appreciated by FEMA as well as the communities who were affected by this most recent disaster.

Thank you for your continued support.

Sincerely,



Steven S. Ward  
Federal Coordinating Officer  
FEMA-4331-DR-WV

CF: James Gianato, Director, WV Department of Homeland Security and Emergency Management