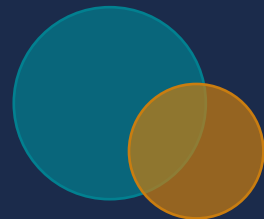


WV VOAD | Catholic Charities West Virginia

Disaster Services Update

Coordinated Response & Recovery Across West Virginia

WV Floodplain Management Association — Annual Conference



A Busy State: WV's Disaster Landscape

Three federal disaster declarations in 14 months — on top of a persistent, statewide exposure

April 2024

Severe Storms, Floods & Tornadoes

Presidential declaration: May 22, 2024
Over \$5.6M in federal assistance
distributed
Multiple counties statewide

February 2025

Southern WV Floods & Mudslides

DR-4861-WV | Declaration Feb 26,
2025
Logan, McDowell, Mercer, Mingo,
Raleigh,
Wayne & Wyoming counties

June 2025

Northern Panhandle Flash Floods

DR-4884-WV | Ohio County /
Wheeling
4 inches of rain in 30 minutes; 9
fatalities
\$11.7M in individual assistance
approved

12+

Disasters WV VOAD
responds to per year

1.2%

WV residential structures
with NFIP flood insurance

100s

Disasters responded to
since VOAD's founding

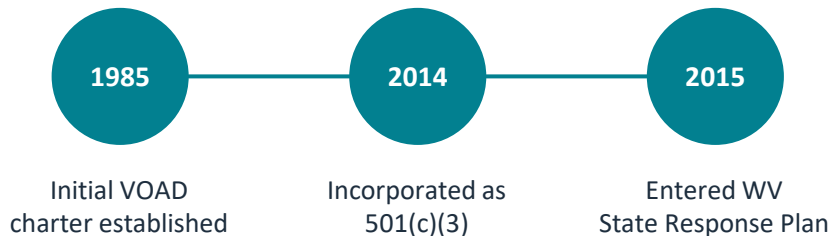
WV VOAD

West Virginia Voluntary Organizations Active in Disaster

Official State Role: In 2015, WV VOAD was incorporated into the West Virginia State Response Plan as the **lead coordinating entity** for voluntary sector disaster response statewide.

Mission

Identify unmet needs and facilitate efficient, coordinated delivery of services to those impacted by disaster — eliminating duplication of effort through Cooperation, Coordination, Communication, and Collaboration.



By the Numbers

30+

Member organizations

55

Counties covered

12+

Disasters per year (avg)

100s

Disasters since founding

Built on four principles:

Coordination

Cooperation

Communication

Collaboration

The 2016 Flood: WV VOAD's Defining Moment

A 1,000-year flood event — and the voluntary sector's largest mobilization in state history

8-10"

Rain in 12 hours

17

Counties flooded

44/55

Counties under
state of emergency

23

Lives lost

\$45M+

FEMA-verified
losses

What WV VOAD Mobilized

- 40+ member organizations coordinated
- Bridge reconstruction and rehabilitation
- Housing reconstruction and rehabilitation
- Mucking, gutting, and debris removal
- Furniture, food, and household donations
- Volunteer labor management statewide
- Emotional and spiritual care

The Bridge Program

Award-winning VOAD initiative: safe, resilient bridges for flood-isolated families who lacked resources to recover on their own. Built in partnership with state and federal agencies, local officials, and businesses.

167 bridges built. Program currently paused pending funding — restart underway.

The 4 C's in Practice

How WV VOAD actually coordinates the voluntary sector during a disaster



Coordination

- Activation call within 24 hrs of event
- Sector assignments to member orgs
- Geographic coverage mapping
- Unmet needs tracking with WV 211



Cooperation

- Shared volunteer pools across orgs
- Joint resource deployment
- No duplication of supply drops
- Case conferencing on complex families



Communication

- Real-time situation reports to county OEM
- Public information coordination
- Crisis Counseling Program linkage
- Survivor navigation via WV 211



Collaboration

- Multi-org long-term recovery committees
- Joint grant applications
- Shared data on community unmet needs
- Bridges built with federal, state & local partners

February 2025: Southern WV Floods

The 4 C's in action across southern WV's coal-country counties

7+

Counties impacted

13,400+

Homes visited by FEMA

\$3.15M

SBA assistance offered

How the Network Activated

- Member organizations activated within 24 hours of the February 15–18 event
- County emergency managers in Logan, McDowell, Mercer, Mingo, Raleigh, Wayne & Wyoming coordinated
- Muck-out teams, debris removal, and emergency supply distribution deployed
- Long-term recovery coordination stood up — tracking unmet needs and preventing duplication

CCWVA's Role

Catholic Charities WV deployed disaster case managers across southern WV — providing emergency financial assistance, FEMA/SBA navigation, and long-term recovery planning within the VOAD coordination structure.

WV VOAD: New Momentum

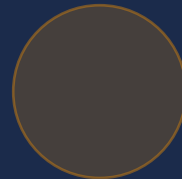
Current Momentum

- WV Housing Development Fund grant — temporary housing for displaced families
- Two additional technical assistance grants underway
- Continuing case management work with Tidal Basin and WV 211

Catholic Charities West Virginia

Disaster Services

When the headlines fade — our work begins.



Catholic Charities WV: Our Disaster Role

A ministry of the Diocese of Wheeling-Charleston, serving all 55 WV counties

55

Counties
Served

1

Only Refugee
Resettlement Agency in WV

10+

Active Program
Areas

BEFORE

- County OEM relationship-building
- WV VOAD coordination participation
- Community preparedness planning

DURING

- Emergency financial assistance
- Shelter coordination & referrals
- Rapid needs assessment

AFTER

- Long-term disaster case management
(18–24 months)
- FEMA/SBA/program navigation
- Unmet needs documentation & advocacy

What Sets CCWVA Apart:

- Statewide reach — all 55 counties including the most rural and underserved
- Trauma-informed case managers with refugee & crisis experience | Serves all people regardless of faith or background

SUCCESS STORY

June 2025: Northern Panhandle Floods

Wheeling, Triadelphia & Ohio County — right in our main office's backyard

4"

Rain in
30 minutes

9

Fatalities

100+

Homes
damaged

\$11.7M

Individual
assistance approved

CCWVA's Response

With CCWVA headquartered in Wheeling, our team was on the ground immediately — before the federal disaster declaration came 38 days later.

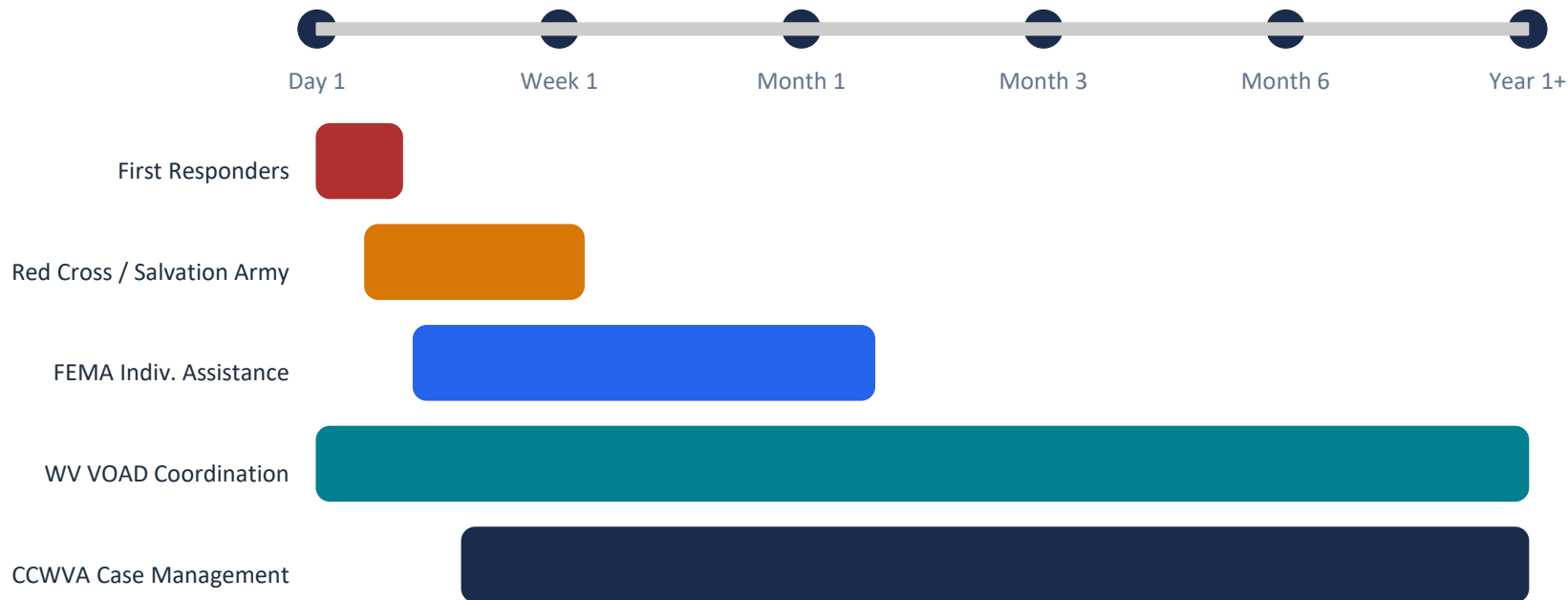
We were a source of recovery support during the declaration gap.

“

It just came up so fast. We were watching and then before we knew it we had to leave – we didn't even have time to get some of our really important stuff. We never had water in our house before.

The Gap We Fill

Who is in the room at each stage of recovery — and for how long?



WV VOAD and CCWVA are the long tail of recovery — still working when federal programs have closed and community attention has moved on.

How We Work With You

Floodplain managers and voluntary organizations are natural partners across the disaster cycle

1

Before the Flood Relationship Building

Connect with WV VOAD's county coordination network and your regional CCWVA contact before the next event. Invite us to tabletop exercises. We want to know your counties before a flood hits.

2

During Response Referral Pathways

When families call your office and can't navigate FEMA, don't qualify for NFIP, or need case management — refer them to CCWVA or WV 211. We are trained navigators for the voluntary recovery system.

3

After the Event Data & Advocacy

Our case data documents community unmet needs by event and county. Share our aggregate reports with state and federal partners to support mitigation investment, NFIP outreach, and community resilience funding.

One ask: share your county emergency manager contacts. We'll ensure WV VOAD has them before the next flood.

Thank You

Questions & Discussion



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wvvoad.org

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Together, we build more resilient West Virginia communities.